

GENERAL TERMS AND CONDITIONS

Foreword

By using and/or visiting any section of this website www.galemartin.com, or registering an account and clicking “I agree”, you acknowledge that you have read and agree to be bound by the:

GENERAL TERMS AND CONDITIONS - On this [page](#)

PRIVACY POLICY - Click [Here](#)

RESPONSIBLE GAMING - Click [Here](#)

SECURITY POLICY - Click [Here](#)

WITHDRAWAL POLICY - On this [page](#)

In addition, you also agree to be bound by any additional terms and conditions of promotions, bonuses and special offers which may be found on the Website or communicated to you from time to time.

If you do not agree with any of the terms of this Agreement, do not click “I agree”, do not continue to use the website, download, install or otherwise use the software, and remove the software from your computer.

Company Details

The Internet Site is owned and operated by Vega World Solutions N.V. (License Holder) (reg. nr. 145012), situated at E-Commerce Park Vredenberg, Curacao and its wholly owned subsidiary Handfree Trading Limited (Payment Processor) (reg. nr. 370758) situated at 6 Tassou Papadopoulou, Flat 22, Ag. Dometios, Nicosia, 2373, Cyprus, hereinafter referred to as "Vega World Solutions N.V."

The Site is operated under Master License No. 365/JAZ, granted by the Gaming Curacao.

Definitions

The following words and terms should be interpreted as follows, unless the context clearly implies otherwise.

- “Us” and “We”: Vega World Solutions N.V. & Handfree Trading Limited
- “Account”: a personal account opened by you on the Internet Site
- “Client”, “You” or “Player”: the visitor who has registered with us on the site and in whose name an Account has been opened.
- “Game(s)”: any games available on the Internet Site for the benefit of the Players.
- “Governing Law” or “Applicable Law”: the Laws of Curacao.
- “Internet Site”: www.galemartin.com and all other websites connected to it or to the Software and accessible through links or other access paths and the services available through such sites.
- “Regulatory Authority”: Gaming Curacao
- “Relatives”: spouse, partner, parents, children and/or siblings.

- “Software”: the software licensed by us including all programs and databases and any other derived content, requiring download, whether accessible or otherwise used by you through the Internet Site and allowing you to participate in the online casino.

General Terms and Conditions

1. General

1.1. These T&Cs shall be the official source of reference for any complication/dispute related to the use of the Internet Site, our service or Software. All Games played on the Internet Site are duly subject to the rules as specified in these T&Cs.

1.2. We reserve the right to suspend, add, end, amend and/or supplement these T&Cs from time to time as deemed appropriate. We are under no obligation to verify if all Clients use the Internet Site and/or the Software according to the updated rules of these T&Cs. The version posted on the Internet Site(s) is the effective version, and that which you should use as reference. It is your responsibility to inform yourself regarding the T&Cs, as well as being familiarized with the modifications that affect or will affect you.

1.3. Should there be any discrepancy between the T&Cs in the English language version and the version in any other language, the English version will supersede.

2. Eligibility

2.1. You may only use the Website if you are the legal age according to the corresponding national legislation. In any event you may not use the Website if you are under 18 years of age.

2.2. It is Your responsibility to adhere to national legislation in your country. If You open an Account in a prohibited country or where the national legislation prohibits online gambling, then we are not obligated to refund any funds you may have won or wagered in this instance and through such Account.

2.3. We reserve the right to prohibit persons from any jurisdiction from opening an Account with us.

2.4. No employees, executives, managers, directors, consultants, agents, affiliated companies, provider nor was or sellers of the Company, or anyone else having access to inside information, can participate in any of the Games during their term of employment and/or engagement. Relatives of these parties are not authorized to use the Software directly or indirectly, unless expressly allowed to play on the Internet Site by means of written authorization by us. If this clause is breached, we reserve the right to close the Account immediately and to cancel payment on any gain. This shall take place without any prejudice to the rights that the Company has against the breaching person in terms of the employment or any other contract between the same person and the Company.

2.5. Residents of the following countries are prohibited from using the Website, open accounts and/or use our services: Afghanistan, Albania, Algeria, Angola, Austria, Bulgaria, Cambodia, Curacao, Ecuador, France, Guyana, Hong Kong, Hungary, Indonesia, Iran, Iraq, Israel,

Kuwait, Laos, Myanmar, Namibia, Netherlands, Nicaragua, North Korea, Pakistan, Panama, Papua New Guinea, Philippines, Singapore, Sint Eustatius, Slovakia, South Korea, Spain, St. Maarten, Sudan, Syria, Taiwan, Uganda, Ukraine, United Kingdom, United States and its territories, Yemen, Zimbabwe.

3. Law applicable to Clients

3.1. You understand and accept that we are unable to provide you with any legal advice or assurances and that it is your sole responsibility to ensure that at all times you comply with the laws that govern you and that you have the complete legal right to play the Games. Any participation in the Games is at your sole option, discretion and risk. By playing the Games, you acknowledge that you do not find the Games or any other services available on the Internet Site to be offensive, objectionable, unfair, or indecent in any way.

4. Registering an account

4.1. In order to place a real money bet via the Website, you must register an account on the website.

4.2. When registering your Account, you will be asked to provide us with your personal information, including your name, date of birth, address, telephone number and email address; and a confirmation that you are over 18 years of age.

4.3. You must maintain your account and keep your details up-to-date.

4.4. You may only open an Account using your own name and personal details.

4.5. You may only open one Account on the Internet Site. We reserve the right to close an Account at any time and to cancel all the

transactions pertaining to any Client who has registered more than one Account in his own name or under different names. We reserve the right to block regular or tournament play and/or prize distribution should any evidence of multi-accounting arise.

4.6. By registering an Account with us, you implicitly authorise us to process your personal data in compliance with the privacy laws in force in Cyprus. We assure you that your personal data is processed fairly, lawfully and in accordance with good practice and is only collected for the specific purposes of providing the services offered by the Company, in accordance with these Terms and Conditions.

5. Verification

5.1. You confirm that all information submitted to the Company is true, accurate, and complete. We reserve the right to cancel your registration and Account in the event that the information is found to be false, inaccurate, deceitful or incomplete.

5.2. We have the right to take any measures and adopt any procedures to verify the identity of a Client.

6. Misuse of the Internet Site

6.1. The Internet Site may only be used for personal enjoyment, recreation and entertainment purposes. Any other use of the Internet Site is strictly prohibited.

6.2. Funds deposited must be utilized for the playing of the Games and any suspicious activity on an Account could lead us to report you to the Regulatory Authority and any other relevant authorities, freeze the funds and close the Account.

6.3. In the event of any misuse and/or abuse of the Internet Site and/or the Software, we reserve the right to close or block your Account until the matter is resolved.

6.4. Use of the Internet Site for transmission, distribution, publication or storage of any material on or via the Internet Site which is in violation of any applicable law or regulation or any third party's rights is strictly prohibited. This includes (without limitation) the use of the Internet Site or the transmission, distribution, publication or storage of any material on or via the Internet Site in a matter or for a purpose which infringes copyright, trademark, trade secret or other intellectual property rights, is obscene or harmful to minors or constitutes an illegal act or harassment, is libellous or defamatory, violates any privacy or data protection laws, is fraudulent or breaches any exchange control or gambling law.

6.5. If, in our sole determination, we find that you have cheated or attempted to defraud us or any other Client of any of the Games in any way including, but not limited to, game manipulation or payment fraud, or if we suspect you of fraudulent payment, including use of stolen credit cards, or any other fraudulent activity (including any charge-back or other reversal of a payment) or prohibited transaction (including money laundering), we reserves the right to suspend and/or close the Account and to share this information (together with your identity) to other online gaming internet sites, banks, credit card companies, and appropriate third parties.

7. Money Laundering and Fraudulent Activity

7.1. The Casino is fully committed to be vigilant and prevent money laundering and the financing of terrorism. We are also committed to our social duty to prevent serious crime and not to allow our systems to be abused in furtherance of these crimes.

7.2. The Internet Site may only be used for lawful purposes, and may not be used for any illicit or fraudulent activity, or for any unlawful or fraudulent transaction, in accordance to the laws of all the relevant jurisdictions.

7.3. You may not use the services offered by the Company in any way directly or indirectly associated with money laundering or the funding of terrorism. By opening an Account with us, you agree to abide by all the rules and regulations relating to Anti-Money Laundering that are in place in Curacao and throughout the EU. Where we know or suspect that a transaction may be related to money laundering or the funding of terrorism, we have the right to disclose details of such transaction to relevant bodies.

7.4. You certify that the funds you deposit on the Internet Site are not from any illegal source or are the proceeds of crime.

7.5. The Casino will:

- take reasonable steps to establish the identity of any person for whom it is proposed to provide its service, as outlined in these Terms and Conditions.
- keep at all times a secure online list of all registered Players.
- retain identification and transactional documentation as defined in the law regulations and guidance notes.
- examine with special attention, and to the extent possible, the background and purpose of any complex or large transactions and any transactions which are particularly likely, by their nature, to be related to money laundering or the funding of terrorism.
- report any suspicion or knowledge of money laundering or terrorism financing to the relevant bodies.
- cooperate with all relevant administrative, enforcement and judicial authorities in their endeavour to prevent and detect criminal activity.
- not accept to open anonymous Accounts or Accounts in fictitious names such that the true beneficial owner is not known, and not accept a wager unless a User Account has been established in the name of the Player and there are adequate funds in the Account to cover the amount of the wager.
- not accept cash from Players.
- if it becomes aware that a person has provided false information when providing due diligence documents, not register such person. Where that person has already been registered, the Company shall immediately cancel that person's registration as a Player with the company.

7.6. You may be requested and agree to provide identifying personal documentation to aid the Casino in the fulfilment of its requirements. These documents include, but are not limited to a valid passport or other

government issued identification document, proof of residence, and proof of ownership of financial accounts.

8. Access to Your Account

8.1. Access to your account will be by username and password, chosen by you on registering your Account.

8.2. You are responsible for ensuring that your Login and Password details are kept confidential and not disclosed to anyone. Every person who identifies him/herself by entering your Username and Password is assumed by us to be you, and all transactions where the Username and Password was entered correctly will be regarded as valid. We will not be responsible for any third-party access to your Account and under no circumstances shall we be liable for any losses incurred by you, or changes to your Account balance, as a result of misuse of your Username and Password.

8.3. We are in no way responsible if the Client forgets, misplaces, or loses his Login and Password details, except as a result of an error on the part of the Company.

8.4. You cannot transfer, sell, or pledge Your Account to another person. This prohibition includes the transfer of any assets of value of any kind, including but not limited to ownership of accounts, winnings, deposits, bets, rights and/or claims in connection with these assets, legal, commercial, or otherwise. The prohibition on said transfers also includes however is not limited to the encumbrance, pledging, assigning, usufruct, trading, brokering, hypothecation and/or gifting in cooperation

with a fiduciary or any other third party, company, natural or legal individual, foundation and/or association in any way shape or form.

9. Account Closure

9.1. You are entitled to close your Account and terminate this Agreement at any time by sending an E-mail to support@galemartin.com and we will respond within a reasonable time. You will be responsible for activity on the Account until the closure has been finalized by us.

9.2. In the event of cancellation of the Player's Account, a Player shall be permitted to withdraw any balances exceeding withdrawal fees, in line with our Withdrawal policy.

9.3. Account closure and Self Exclusion request is per brand only, closing account in GaleMartin will not automatically terminate accounts in other brands from the same group. Each request will be handled separately by casino management. The casino is not responsible if you choose to open accounts in other brands/sites, or new accounts in the same with different details succeeding to play and deposit.

9.4. The casino reserves the right not to refund such cases described in 9.3.

10. Inactive Accounts

10.1. If you do not access your Account and do not place any cash wager for any consecutive period of 180 days, then after those 180 days your Account will be deemed 'Inactive'.

10.2. Should your account become 'Inactive', an 'Inactive Account Fee' of €5 will be deducted from your Account every thirty days. This fee is subject to change.

10.3. Before deducting the fee, we will use reasonable efforts to contact you and inform you that your account has Account have become inactive and that the Inactive Account Fee will be charged.

10.4. We will stop deducting the Inactive Account Fee once your Account Balance reaches zero, or you if you reactivate your Account.

11. Your Account Balance

11.1. Your player account balance will be maintained in Euros (€). You will, however, be able to deposit using the currency of your choice, as supported by the Company at that time.

11.2. Accounts do not accrue interest.

12. Deposits

12.1. You may fund your Account using the various payment methods offered by us at the time. We do not accept cash from Players.

12.2. Funds deposited in the Account shall be available for use within twenty-four (24) hours from receipt of money (or earlier where possible). The twenty-four (24) hour time frame specifically excludes the time that the financial institution, or other payment provider, take to process the transfer.

12.3. We reserve the right to set a minimum and maximum amount of funds that can be deposited per transaction. Such amounts may be varied at our discretion.

12.4. You may only use your own personal credit/debit card or other payment method to fund your Account. The name appearing on the credit cards, or registered on the payment accounts used for deposits or payouts must correspond to the name registered on your Account.

12.5. You may choose to process your deposit in an alternative currency, as offered by the Company at the time. The Euro amount that will be credited to your account will be presented to you in the Cashier when requesting your deposit. The Euro amount will be based on the exchange rate offered by the Company at that time, and may contain a conversion fee. Should the exchange rate change between the time of opening the Cashier and submitting the deposit request, the actual Euro amount

credited to your account will be calculated according to the exchange rate on the system at the time of submitting the deposit request.

12.6. We reserve the right to request proof of payments to the Account at any moment.

12.7. We are under no obligation to refund a deposit. In cases where we do refund a deposit, we reserve the right to charge a refund fee of 5% of the refund amount, with a minimum of €5.

13. Withdrawals

13.1. You may at any time request a payout from the existing balance of your Account in whole or in part provided that all payments have been confirmed and all amounts deposited, and all other terms and conditions have been met.

13.2. Any expense related to withdrawal requests shall be charged to the receiver, all bank or payment processor fees will be borne by the player. For more information, please see our [Withdrawal Policy](#)

13.3. Withdrawal requests via Bank Transfer will be limited to a minimum of €100 per withdrawal request. Any request lower than this amount will be declined, and the funds will be returned to the player's balance. A player may then place a new withdrawal request in line with this limit.

13.4. Withdrawal requests will be limited to a maximum of €5,000 per thirty (30) day period. Any requests exceeding this amount will be declined, and the funds will be returned to your Account balance. You may then place a new withdrawal request in-line with this limit.

13.5. We reserve the right to limit withdrawals to 10 times the player's last deposit amount. Any additional winnings will be removed upon processing the withdrawal.

13.6. Should you place deposit limits on your account, any withdrawal request will be limited to five (5) times the deposit limit, and not exceed €5,000 per thirty (30) day period. Any requests exceeding this amount will be declined, and the funds will be returned to your Account balance. You may then place a new withdrawal request in-line with this limit.

13.7. We maintain a target of five (5) working days for the processing of payouts but may not be held liable for a specific period of time in this regard.

13.8. We reserve the right to decline a withdrawal request if verification has not been completed in full. This verification includes verification of your identity, age and location, and phone number. Verification may include requesting a copy of your identification document, utility bill, etc. In addition, we further reserve the right, at our sole discretion, to demand a notarized ID or any equivalent certified ID according to the applicable law of your jurisdiction.

13.9. Payouts may only be made to an account registered to the owner of the Account, and must have the same name and address as it exists in our records.

13.10. Payouts up until the amount of the deposits made on an account shall be made through the same route from which the funds originated with the exception of those cases where the payment method does not offer redirection of payouts to the same route. Any additional amounts will be processed to an account owned by the person registered on the Account. In some cases, at the discretion of the Company, the additional amount may be paid to the player through one of the deposit methods already used on the Account.

13.11. In the cases where deposits were processed in an alternative currency, withdrawals may be processed as a combination of Euros and the deposit currency, depending on the deposit and withdrawal methods used. We reserve the right to deduct a small conversion fee for any withdrawals processed in an alternative currency.

13.12. A three (3) percent administrative charge, with a minimum of five Euro (€5) shall be applied for payout requests referring to amounts deposited with us and which have not been used at least once for playing the Games.

13.13. Any applicable taxes in relation to your winnings shall be your sole responsibility.

13.14. In the event that a Client has increased his Account balance by sending a fax copy of the transfer receipt related to a postal money order or bank transfer, the date shown on the receipt must coincide with the payment date into our bank account otherwise it shall not be possible to withdraw any wins.

14. Promotions and Bonuses

14.1. Parts of the Internet Site may from time to time contain competitions, promotions or similar and related activities offered by us or by third parties, including bonus credits to your Account.

14.2. Any specific additional terms and conditions for participation in any such competitions, promotions or similar and related activities will be specified on the relevant part of the Internet Site from time to time (“Bonus Terms & Conditions”), or provided to you by email. By entering or participating in the relevant competitions, promotions or similar and related activities, you agree to be bound by those Terms of Participation in addition to the General T&Cs. In the event of any conflict or inconsistency, the Terms of Participation will prevail. We specifically retain the right, at any time and without notice, to remove, alter or add competitions, promotions or similar and related activities on the Internet Site without responsibility towards the Player.

14.3. You bind yourself not to abuse the ability of opening Accounts in order to benefit from bonus credits and other promotional offers that we may offer. We reserve the right, in case of abusive behaviour as related to bonus credits and/or to promotional offers by us, in our sole

discretion, to rescind or block Accounts created to that end, as well as their transactions.

15. Betting rules

15.1. You must bet according to the specific rules of the game you are playing.

15.2. We reserve the right to withhold any withdrawals and/or confiscate all winnings and bonuses for irregular play.

"Irregular play" includes, inter alia:

- Placing total bets equal to or greater than 30% of the value of the deposit currently in play.
- Using Martingale, double-up and similar systems and strategies.

In cases where a bonus was received, prior to the wager requirements for the bonus having been met, "Irregular play" additionally includes:

- Placing total bets equal to or greater than €10
- Even money bets on Roulette and other relevant games

"Total bets" is defined as the sum of individual bets (lines, chips, hands, etc.) within a round, i.e., the total bet amount when clicking the "spin" or "play" or equivalent button.

16. Responsible Gaming

16.1. For those customers who wish to restrict their gambling, we provide voluntary self-exclusion tools, which enable you to close your account or restrict your ability to place bets. If you require any information relating to this facility, please contact Customer Support.

16.2. We will endeavour to implement your request within a reasonable time period and to ensure compliance with your self-exclusion. However, you accept that we have no responsibility or liability whatsoever if you continue gambling before your request has been implemented or you seek to use the Website and we fail to recognize or determine that.

16.3. You acknowledge that exclusion and limits are set per account, and should you have accounts on more than one site owned by us, you must set the limits on each account.

17. Game Cancellation

17.1. We reserve the right to cancel any of the Games, whether before their start or during the continuance of such Game(s).

17.2. If a Game is cancelled before the actual start of that Game is officially announced on the Internet Site, the Player's buy-in and entry fee will be refunded to the Player's Account and the Player will be returned to his former status.

17.3. If a Game is cancelled after the starting time of that Game but before the outcome is decided, (e.g., due to a technical failure or due to any other foreseen/unforeseen circumstances), whether or not within our control, the Player's bet will be refunded to the Account and the Account will be returned to its former status.

18. Results of Games

18.1. Once the Games have finished, their result cannot be changed or cancelled. We retain the right to accept, refuse or partially accept Game results.

18.2. Winnings will be credited to the Account following confirmation of the final result.

18.3. The printout of a Game that has been played is not considered to be a receipt of the winnings. A Game shall be considered as having been won if it is listed on our Server.

18.4. In case of conflict between the result posted on the Internet Site and the result exposed in our Server, the result posted in our Server shall take precedence. The Client understands and agrees that we and our records shall be the final authority in determining the terms of his participation in the Games, the activity resulting from there and the circumstances in which they occurred. Hence, you understand and accept that the settlement of any conflict between the Client and us will be determined based on the records kept by the Company. Therefore,

any decision taken by the Company in this regard shall be final and binding.

19. Complaints and Customer Support

19.1. Players may address their complaints via E-mail on support@galemartin.com and/or via Live Chat available on the Internet Site. We will do our utmost to resolve a reported complaint at its earliest. In order to optimize the quality of our services, your calls to our customer services may be recorded. While we will strive to do its best to provide the Player with any information he requires in an accurate manner, any information given shall be subject to this Agreement and/or any other terms, conditions or rules directly contained in E-mail format. In case of a contradiction between the information given by the customer support centre and the Agreement, the provisions contained in this Agreement shall prevail.

19.2. Objection or complaints concerning the operation of Games have to be presented before the start of the Games.

19.3. The Client is hereby acknowledging and accepting that any complaint or contest made by the Client more than 14 days after the date of finalisation of the transaction which is the subject of the complaint in question will not be taken into consideration, and shall have no value.

19.4. We will not consider any claims or disputes on games to be valid unless said games are directly registered in the database files or records of the Company.

19.5. We are in no way responsible for the investigation or the initiation of a complaint made by a Player against another Player for any reason, including but not limited to, the conditions in this Agreement.

19.6. We in our sole discretion can decide to act against any person suspected of illicit actions or of wanting to violate the conditions of this Agreement.

19.7. The Client may further address their complaints via E-mail to info@gaming-curaçao.com.

20. Errors

Should funds be added to a Player's Account in error, it is the Player's responsibility to notify us of the error without delay. Any winnings subsequent to the error and prior to the notification of the Company, provided they are linked to such error, shall be deemed invalid and returned to us.

21. Financial Information/Documents

We hereby ensure the security of all financial information on the Client and financial documents whether relating indirectly or directly to the transactions affected between the Client and us or between us and the relevant tax authorities.

22. Software, End-User License

22.1. By playing on the Internet Site you are being granted a personal non-exclusive, non-transferable licence to use the Software, according to these T&Cs and including the clauses in this section.

22.2. The Player shall not commit any act or adopt any kind of behaviour that could damage our reputation, and the Player acknowledges that the use of the Service and/or the Software is at his sole discretion and risk.

22.3. We are committed to detecting and preventing the use of software programs which are designed to enable artificial intelligence ("AI Software") on the Internet Site such as, but not limited to, opponent-profiling, cheating software or anything else that we deem enables you to have an unfair advantage over other Players. The Player acknowledges that the Company will take measures to detect and prevent the use of such programs and AI Software using methods (including but not limited to reading the list of currently running programs on a Player's computer) and the Player agrees not to use any AI Software and/or any such programs.

22.4. We reserve the right to cancel and block the Account of any Client who is suspected to have made use of the software programs mentioned in the immediately preceding clause.

23. True Random Number Generator

The Client accepts and agrees that the true random number generator ("TRNG") determines the outcome of every Game.

24. Software Interruption

In the event of any kind of Software interruption due to any type of problem, we reserve the exclusive right of requesting a screenshot.

25. Website Interruption

25.1. We reserve the right to suspend the services and the operation of the Internet Site for any reason including failure of the Internet Site due to viruses or bugs or other malfunction, installation of updates to the Internet Site and maintenance

26. Disclaimer & Limitation of Liability Warranties, Representations and Disclaimers

26.1. It is hereby being specified that we make no representation, pledge or warranty (either explicit or implicit, including but not limited to warranties for accuracy, fitness of purposes or non-infringement) that the content of these T&Cs is accurate and/or suitable for any particular purpose other than in so far as those warranties which cannot be expressly excluded under the governing law of these T&Cs.

26.2. Use of this Internet Site is entirely at the Client's risk. The Internet Site, its content and the system therein are provided on an 'as is' basis with no warranties, assurances, engagements, or any declaration, explicit or implied, legal or other. We hereby exclude all terms, conditions, and warranties explicit or implied, including but not limited to implied warranties, commercial conditions, and or matters of satisfactory quality, ability and adaptability to a specific end, completion or precision of services and of the Internet Site in respect to the failure to respect governing rules and laws.

26.3. We do not guarantee that the services or the Internet Site are authorized, and that the operation will fully satisfy the Client, that it is entirely secure and exempt from error, that it is updated regularly, that any software defect is regularly corrected, that it is uninterrupted, that the services or the Internet Site are virus or bug free, or that they are continually operational, that they are adequate, that the material is reliable, or that all other information obtained by way of the service or that all results are adequate and reliable.

27. Loss or Damage

27.1. We are in no way responsible for any loss or damage, direct or indirect, that you or a third party might have suffered as a result of your use or the third party's use of the Internet Site, including but not limited to damages caused by a commercial loss, a loss of benefits, a loss on anticipated profit, interruption of business, loss of commercial information, or any other pecuniary and or consecutive loss.

27.2. Without limitation to the generality of the preceding clause, no responsibility is being acknowledged or accepted hereunder for, inter alia, the following matters:

- Mistake(s), misprint(s), misinterpretation(s), mishearing(s), misreading(s), mistranslation(s), spelling mistake(s), fault(s) in reading, transaction error(s), technical hazard(s), registration error(s), manifest error(s), Force(s) Majeure and/or any other similar mistake(s)/error(s).
- Violation of the Company rules.
- Criminal actions.
- Advice, in whichever form this is provided, provided by us.
- Financial risk and loss, including, but not limited to variances in exchange rates.
- Legal actions and/or other remedies.
- Loss or damage that you or a third party might have suffered as a result of your use or their use of the Internet Site, its content or that of any link suggested by us.
- Loss or damage that you or a third party might have suffered as a result of any modification, suspension or interruption of the Internet Site.
- Loss or damage, including but not limited to a loss of profit, as a result of improper functioning of the Internet Site, any delay, interruption, transmission, loss or corruption of data, improper functioning of the means of communication. In the event that the malfunction of the Internet Site results in profit, whether it be collected or credited to an Account, we reserve the right to claim all gains that you may have benefited from as a result of one of those malfunctions, and you would be obliged to immediately reimburse us the amount collected and to inform us of the malfunction. We reserve the right, at its sole discretion, of directly

deducting from your Account an amount equal to that which you may have received in error.

- Criminal use of the Internet Site or of its content by any person, of a defect, or omission or of any other factor beyond our control.
- Any use made of the Internet Site due to someone else accessing the private areas requiring Login and Password using a Client Login and Password details.
- In case of discrepancies in the systems or in the means of communication, due to viruses or bugs as it relates to the Account regulations or all other parameters that make up the Internet Site, any damage, costs, expenses, losses, or claims brought about by said discrepancies.
- Any act or omission by an internet provider or of any other third party with whom you may have contracted in order to have access to our service and/or Internet Site. In case of litigation between the internet provider and yourself, we cannot be a party to the suit, and such suit shall in no way affect the Client's obligations under this Agreement.
- Any claim arising as a result of damages incurred by a Client due to the content of any material posted by another Client on the Internet Site.
- Any damage or loss suffered by the Client due to force majeure which is beyond our control.

27.3. The Player shall hold the Company harmless against any and all costs, expenses, liabilities and/or damages arising as a result of the Player using the Internet Site, the Player using any of the materials obtained from the Internet Site, the Player's participation in the Games, the Player's acceptance of any prizes and/or winnings; and/or the Player's use of the Software, whether this has been downloaded from the Internet Site or through any other means.

27.4. The Player shall further hold the Company harmless against any costs, expenses, liabilities and/or damages arising as a result of any legal action taken by or against the Player due to his use of Internet Site, which actions may include, but not be limited to, actions due to the illegality of online wagering within the Player's jurisdiction.

28. Limitation of Liability before a Court of Law

28.1. In the event that we are found liable in any way, by a Court of Law and/or a similar authority, with legal competence and/or jurisdiction over the Company, then our liability is limited to the amount of the net winnings, relating to the particular Client in that calendar year.

Alternatively, when relevant and applicable, the amount recorded in the Account or the amount transferred into or out of the Account, whichever is the lesser.

29. Term and Cancellation

29.1. This Agreement is effective immediately after clicking on "I agree" and remains valid until it is cancelled in accordance to the conditions stated herein.

29.2. You can cancel this Agreement at any time as provided in clauses under the condition that you have no outstanding amounts with us, for any reason. The cancellation of this Agreement becomes effective only after you have received a notification in writing from us confirming the cancellation. From the moment when this Agreement becomes invalid, you will no longer be authorized to use the service and the Software and

to play the Games, and you are under the obligation to erase the Software from your computer and to destroy all documentation, related to the service or to the Software, under your possession, in your power or under your control.

29.3. We are entitled to terminate this Agreement immediately on notice (or attempted notice) to the Client at the E-mail address that was provided to the Company.

29.4. Immediately following the cancellation of this Agreement, by either party, we are bound to reimburse the integral amount indicated in the Client's Account, only after the deduction of amounts owed to us, if any. Where we have terminated an Account as a result of a failed security review, any remaining balances in the Account are non-refundable and deemed to have been forfeited.

29.5. The cancellation of this Agreement shall not be the cause of prejudice to any other right or engagement of either party with regards to any violation stated herein or any other violation.

29.6. All existing obligations between the parties to this Agreement will be null and void after the cancellation of this Agreement, and for whatever reason, except if provided otherwise, under the reserved rights and obligations accepted prior to the cancellation.

30. Miscellaneous Provisions, Intellectual Property

30.1. The Internet Site is intended solely for personal and non-commercial use by Clients. In any event, no one is authorized to copy, modify, tamper with, distribute, transmit, display, reproduce, transfer, upload, download or otherwise alter the content of our Internet Site.

30.2. Any unauthorized downloading or copying of any material contained in the Internet Site as well as the design of the Internet Site itself may be considered as a violation of applicable intellectual property rights within the European Union.

31. Type of Relationship

These T&Cs are not intended to create any partnership, agency or joint venture between the Company and the Clients.

32. Breach of Agreement

32.1. In accepting the terms of this Agreement, you are bound to integrally indemnify us, to defend us and to exonerate us, on demand of any complaint, responsibility, damage, loss, cost or expense, including, but not limited to, all legal or other fees that we shall bear as a result of breach of this Agreement, a violation of these T&Cs, laws, rules and or rights or of those of a third party, to any use of the service and/or Software with your Login and Password, whether it be with your knowledge or without it, as well as any acceptance of profit on your part.

32.2. Without prejudice to the generality of the preceding clause should a claim be brought against us as a result of actions performed by you, you will indemnify and hold us harmless from and against all damages, losses and expenses of any kind related to such claim.

32.3. If you fail to adhere to any of the conditions of this Agreement or if we reasonably suspect that you are failing to comply with any of the conditions of this Agreement, we reserve the right, and all remedies at its disposition, and at its sole discretion, to:

- Block all your Accounts and will have the right of bring a suit against you and at its sole discretion;
- Wwithhold any deposits made by you and/or any winnings due to you by us;
- and take necessary action as is allowed by law to have the Company indemnified.

33. Legal Compliance and Recommendations

33.1. Clients are advised to comply with applicable legislation in the jurisdiction in which they are domiciled and/or resident. We accept no responsibility for any action taken by any authority against any Client.

33.2. Clients are advised to retain a copy of their transaction records and our policies and rules.

34. Law & Forum and/or community

34.1. This Agreement shall be governed by and construed in accordance with the laws of the country of Cyprus without giving effect to conflicts of law principles. The parties submit to the exclusive jurisdiction of the Courts of Cyprus for the settlement of any disputes arising out of or concerning this Agreement. This Agreement will not be governed by the United Nations Convention on Contracts for the International Sale of Goods, the application of which is expressly excluded.

35. Severability

If any provision contained in these T&Cs shall be held by any Court of Law or other competent authority to be void or unenforceable in whole or in part, these T&Cs shall continue to be valid as to the other provisions thereof and the remainder of the affected provision.

36. Headings and Interpretation

36.1. Headings are intended for clarity and to facilitate reading of these T&Cs. They are not intended as a means of interpretation for the content of the paragraph that follows each heading. Headings are not intended to bind the Company in any manner whatsoever.

36.2. Words in the singular mean and include the plural and vice versa. Words in the masculine mean and include the feminine and vice versa.

37. Waiver

Any waiver by the Company of any breach by any Client of any provision of these T&Cs shall not be considered as a waiver of any subsequent breach of the same or any other provision of these T&Cs.

Contact Information: support@galemartin.com

This Agreement is considered signed and approved By Vega World Solutions N.V. And The Client